

## **Profitroom appoints Kevin Mandlokuwa as its new customer success manager**

Profitroom, an award-winning booking platform has announced the appointment of Kevin Mandlokuwa as its customer success manager. Mandlokuwa adds a plethora of knowledge and expertise to the Profitroom team in Africa, having spent over 13 years in the hotel business.

Mandlokuwa has polished his talents and established a comprehensive grasp of the industry's inner workings by working across several areas such as front office management, reservations management, and, for the past eight years, revenue management. Mandlokuwa has a long history of working in prestigious venues in Cape Town, including Tourvest AHA hotels, Harbour Bridge, The Adderley Hotel, Bantry Bay Suites, and Ocean View House.

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