

Pyrotec PackMark's fully equipped workshops ensure uptime

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In today's fast-paced production environment, companies cannot afford to add machinery downtime to the list of challenges which they face daily. Pyrotec PackMark, a brand of the company that supplies factory-level coding and labelling equipment, aims to ensure that its clients' production lines remain uninterrupted through its advanced product offering, superb service and fully equipped workshops.



Pyrotec PackMark's workshops, conveniently located in Cape Town, Johannesburg, Durban and Port Elizabeth, offers clients a one-stop service station. The workshops are fully equipped with the facilities to cover all product technologies, including: Continuous Inkjet Printer (CIJ); Thermal Transfer Overprinters (TTO); Laser; Print and Apply (P&A); Drop on Demand (DOD); Hotmelt Touch Dry®, Labelling and an extensive range of spare parts, providing customers with direct access to the best support structure and technical expertise available.

Headed up by an expert team of Product Champions, each workshop is equipped with the necessary tools and technology to repair machine faults and service general wear-and-tear, and all within a couple of hours (depending on the severity of the problem.)

Pyrotec's workshops were developed to provide customers with the necessary support structure; thereby ensuring that downtime of critical packaging equipment is kept to a minimum. Brandon Pearce, General Manager of Pyrotec PackMark, confirms the importance of a smooth production line: "Consistent uptime of machinery is vital for an efficient, cost-effective manufacturing process. Our fully equipped workshops and expert team are available 24/7 to ensure that any technical issues are swiftly resolved in order to get clients up-and-running again in no time."

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Pyrotec is a proudly South African company with its focus aimed firmly on the future. Its five brands - Pyrotec PackMark, Pyrotec PackMedia, Pyrotec PackLink, Pyrotec PackWorx and Pyrotec Finance - make this an industry-leading company that specialises in a comprehensive range of coding and labelling equipment, on-pack informational and promotional devices, merchandising solutions, development and manufacturing of automated systems for the packaging and manufacturing industry and making finance options available to customers. Pyrotec's software offering ensures product integrity, optimises coding activities, and helps secure centralised data management systems and label tracking systems.

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