

Customised coding and labelling solutions

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Pyrotec's machinery division, Pyrotec PackMark, has launched a new service, known as Line ID (Line Identification), to provide a fully integrated customised coding and labelling tracking system for its customers. Line ID assists customers to increase line visibility while improving efficiency by tracking waste, labour and resources; and limiting downtime by enabling critical decisions to be made on the fly. In short, Line ID helps customers to achieve overall equipment efficiency.



Manufacturers achieve overall equipment efficiency by constantly monitoring their lines and immediately implementing corrections when required. "Pyrotec PackMark's new fully customised software does this for our customers," explains Shaun Pillay, Pyrotec PackMark's National Sales Manager. "It's designed and customised specifically for individual manufacturer's needs, and offers touch screens (HMI) for easy job selection and monitoring. It also features integrated bar code scanners and/or cameras to limit human intervention, and increase efficiency. An added benefit of this customised software is that it has the flexibility to communicate with ERP and MES systems," comments Pillay.

"For customers interested in this service, a feasibility study is undertaken to determine requirements. Customers' existing equipment may be integrated through the customised software, and recommendations for more efficient, cost-effective equipment from Markem-Imaje may be advised," Pillay adds.

As an example of what's possible, Pyrotec PackMark's Line ID software solution offers integration to an ERP/MES system that networks printers, print and apply and desktop printers, camera systems, barcode readers, scanners, and touch screens to provide full line visibility for production and line managers.

Because the LINE ID software is customised and developed inhouse by Pyrotec PackMark, customers can build on the system as and when budget allows or business requirements dictate. "We can begin with a simple integration/tracking system and expand on this as required," Pillay points out.

To ensure after sales support, this customised software solution is backed up by Pyrotec PackMark's service level agreement (SLA) that clearly defines support services and how these are monitored, evaluated and measured. "Our SLAs consider what constitutes sustainable service levels without compromising on quality and timescales while also providing for

flexibility and unplanned problems," notes Pillay. In addition to this, Pyrotec PackMark's SLAs detail the main services covered by the agreement, when services are available, and costs involved depending on the customer's equipment.

"Importantly, an SLA reduces the number of breakdowns experienced on equipment, which further reduces downtime and waste. Because regular service visits are scheduled, wearing parts are identified and replaced before they fail, meaning that equipment lasts longer and performs optimally at all times."

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