

Learnings from Facebook in Dublin

By [Lisa Steingold](#)

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Popimedia was invited to take part in a social media manager's boot camp in Dublin during the first week of June.

A small team from the Ad-tech company attended to see how they fared against their European counterparts. The team were surprised to see that they not only fared well against their European counterparts but that Popimedia was one of few participants to be running lead-generation campaigns on Facebook.

There was a lot more for the team to learn, including updated stats for Africa and the latest key focus areas for Facebook.

Millennials are driving online spend

Amongst people surveyed across Kenya, Nigeria and SA, millennials are by far the most connected, accounting for 76% of connected people. Compared to their older compatriots, millennials are:

1.27 x more likely to exhaust their mobile data daily.

Millennials are driving the online movement

Among people surveyed across Kenya, Nigeria and South Africa, Millennials are by far the most connected generation, accounting for 76% of connected people.

Among people surveyed across Kenya, Nigeria and South Africa¹

MILLENNIALS MAXIMIZE THE INTERNET

Compared to Gen Xers and Boomers, Millennials are

1.27x more likely to exhaust their mobile data daily and

1.19x more likely to top it up weekly

COMMUNICATION

1.13x
more likely to use
Messenger and
WhatsApp*

ENTERTAINMENT

1.14x
more likely to say
entertainment is a key reason
for staying connected

SHOPPING

1.20x
more likely to say they learn about
products or services only via mobile
apps (e.g., Facebook, Instagram, etc)

Millennials make up
75%
of monthly active
people on Facebook
in Sub-Saharan
Africa²

*Among those who use messaging apps

¹ "Journeys to Connectivity" by O3 Systems (Facebook-commissioned study, nationally representative sample of 4,000 people ages 18+ in KE, NG and ZA), Nov 2016.

² Facebook data for people ages 18+ in AG, BF, BL, BU, BN, CD, CF, CG, CI, CM, CV, DL, EG, ET, GA, GH, GR, GN, GT, GW, KE, KM, US, LS, MG, ML, MR, MU, MW, MZ, NA, NE, NG, RE, RW, SC, SD, SH, SL, SN, SO, SS, ST, SZ, TD, TG, TZ, UG, YT, ZA, ZM, ZW, Sep 2016.

Image source: Facebook

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Instagram Stories as a placement

Amongst other focuses such as **Vertical Facebook videos on mobile** and Instagram click to Messenger as an ad placement, Facebook is also set to release Instagram Stories as a placement. Whilst stories only last 24 hours, it's an exciting opportunity for brands with respect to launches or key messages. The ad placement even features a CTA and can feature aspects such as pricing overlays.

The new shopping journey

Whilst we know that the majority of sales take place offline, people's mobile-first connectivity seems to be producing a new

type of shopper journey. Connected people express an openness to engaging with ads across a range of new platforms. A whopping 70% are open to engaging with ads on social media and 38% even say that do all their product research in mobile apps.

People's mobile-first connectivity also seems to be producing a new type of shopper journey. Connected people express an openness to engaging with ads across a range of new platforms: 77% in mobile web browsers, 68% in messaging apps and 70% in social media apps. 38% even say they do all their product research in mobile apps. But while flexible on platform, many people value local products and localized marketing.

CONNECTED PEOPLE ARE EMBRACING NEW PLATFORMS ON THEIR PATH TO PURCHASE



Source: "Journeys to Connectivity" by G3 Systems (Facebook commissioned study, nationally representative sample of 6,089 people ages 18+ in KE, NG and ZA), Nov 2016

"I'll research the product I want online, compare prices and go pick it up from the store later."

LINDIWE, 32, SOUTH AFRICA



BUT MANY PREFER LOCALIZED ADS

59% prefer ads for nationally or locally made products

25% prefers ads for international name-brand products

When it comes to language
86% of connected people prefer ads in English

25% of unconnected people prefer ads in English

Image source: Facebook

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So that's what the team learned in Dublin, but closer to home, Popimedia also ran the very first "Digital influence in SA" research project. The research shows that more than 50% of South Africans browse their phones whilst waiting in line at a store and 68% have researched a product after seeing it on Facebook.

If you want to know more, be sure to register for the Popimedia Ad-tech Academies in Johannesburg and Cape Town in July. Go to <http://www.popimedia.com/ad-tech-academy/> for more.

ABOUT LISA STEINGOLD

Lisa Steingold is a marketer, wannabe cyclist and author of *Cut the Crap: the Power of Authenticity for Brands*.

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